

A wide-angle photograph of a vast sunflower field under a dramatic sunset sky. The sun is low on the horizon, casting a warm orange glow across the clouds and the tops of the sunflowers. The foreground is filled with large, vibrant yellow sunflowers with dark brown centers, their green leaves visible. The field extends to the horizon line.

Administrative Services of Kansas

Insurance Biller's Workshop

Forms

- Sign up for BCBSKS electronic remittance advice (835s)
- Sign up for Medicare Crossover remittance advice
- Enroll to become a trading partner directly with ASK

Documents

- Companion guides for all transactions supported
- Acknowledgments manual
- Information on BCBSKS ICD-10 editing performed in EDI

Contact Us

- Contact information for EDI
- Secure online form to request assistance with EDI

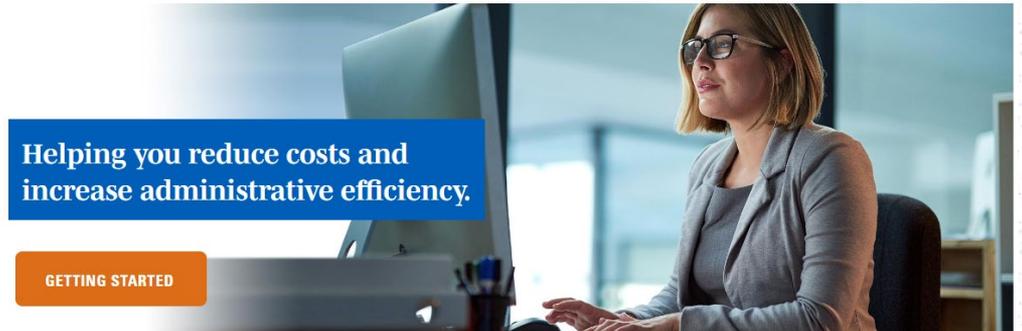
Email List

- Sign up for EDI news and updates

News

- Planned downtime outside normal maintenance window
- System/edit updates and news

www.ask-edi.com



LATEST NEWS

January 30, 2024

[Attention Highmark Western and Northeastern New York Submitters \(00301_00800_00801 or 55204\) Claims Rejected in Error- Saturday, January 27, 2024- Monday, January 29, 2024](#)

January 10, 2024

[BCBSKS \(47163\) Claims rejected in error- Tuesday, January 9, 2024](#)

[NEWS RELEASE ARCHIVE](#) →



Resource Center

- Payer News +
- General Information +
- CAQH-CORE Operating Rules +
- ANSI Testing Guidelines for Batch Transactions +

Resource Center

Payer News

- Corrected and Voided Claims
- Network Pricing Group Claims
- Professional Claim Ordering or Referring Provider Edits
- Secondary to Medicare Claims

General Information

- ICD-10 Editing Information
 - Unacceptable Principal Diagnosis
 - Unspecified Laterality
 - Unspecified Trimester

Electronic Claim Information

EDI applies edits to all claims received

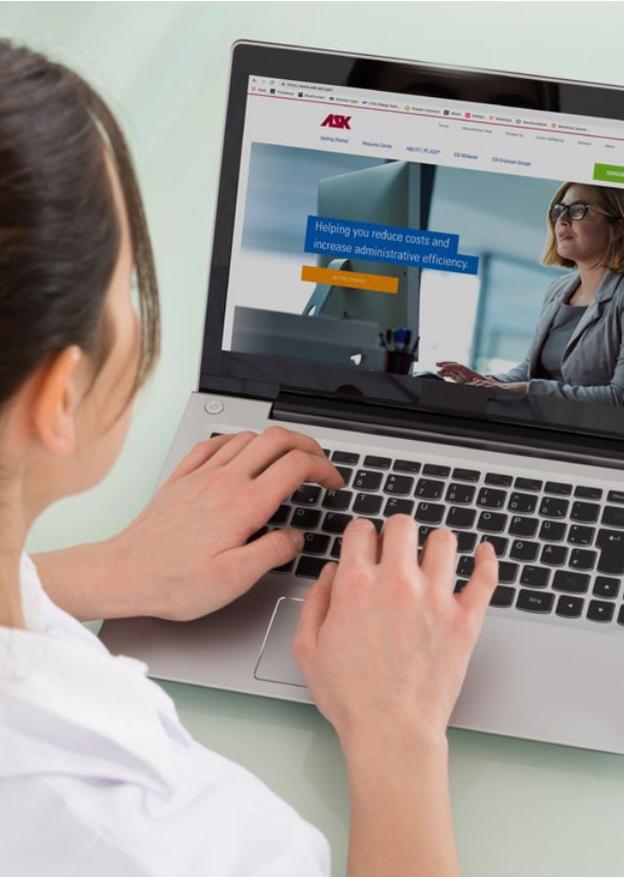
94% of professional claims for BCBSKS are received electronically through EDI

- Once a claim is received in EDI, processing cannot be stopped
- Around 8% of claims EDI receives are rejected and not passed to the payer
- For assistance understanding claim rejections, contact the EDI help desk
- Results of claim editing are provided via acknowledgment transactions
 - 999 Implementation Acknowledgment
 - 277CA Claim Acknowledgment



Common EDI Errors

- Subscriber last name and DOB does not match the payer file
- Subscriber ID not found on the payer file
- The service date is after the policy cancel date
- Rendering NPI is not on the table
- MOA segment not present
- Claim submitted prematurely, please resubmit after crossover/payer to payer COB allotted
- Referring or ordering NPI required with submitted procedure code value



EDI Support

7:00 a.m. – 4:30 p.m. Monday through Friday

1-800-472-6481 option 1

Email: askedi@ask-edi.com

Website: www.ask-edi.com

Please have the following information available when contacting EDI

Billing NPI

Seven-digit trading partner number (if available)

- Claim inquiries
 - Member ID, claim amount, date of service, account number
- Remittance advice inquiries
 - Check date, amount and number

Electronic Claim Attachments

Resources

www.ask-edi.com

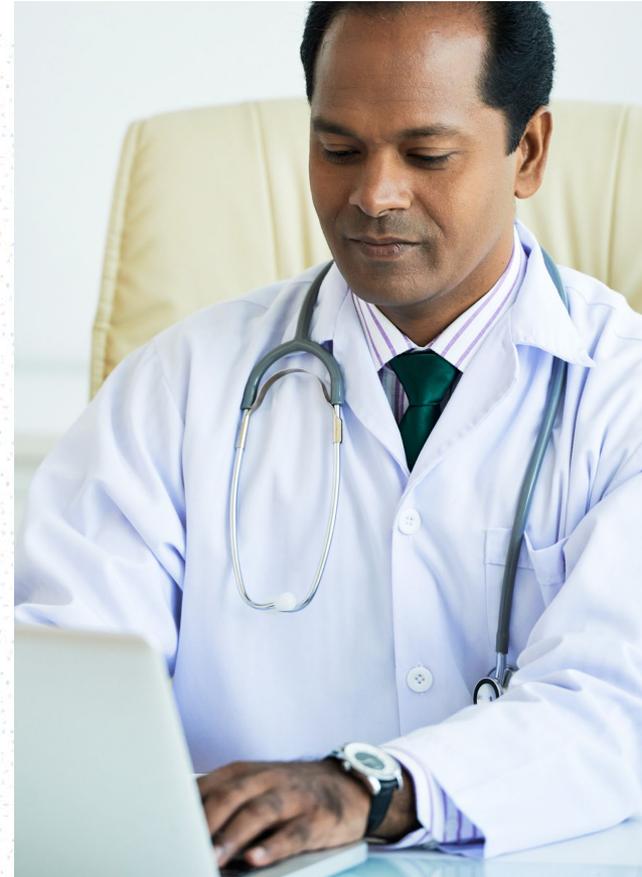
INOVALON | PC-ACE

- Free billing software

X12 standardized HIPAA code sets

<https://x12.org/codes>

- Health care code lists
 - Claim status category codes
 - Claim status codes





EDI Account Representative

Administrative Services of Kansas

p: 1-800-472-6481 M-F 7am to 4:30pm

e: askedi@ask-edi.com

w: www.ask-edi.com