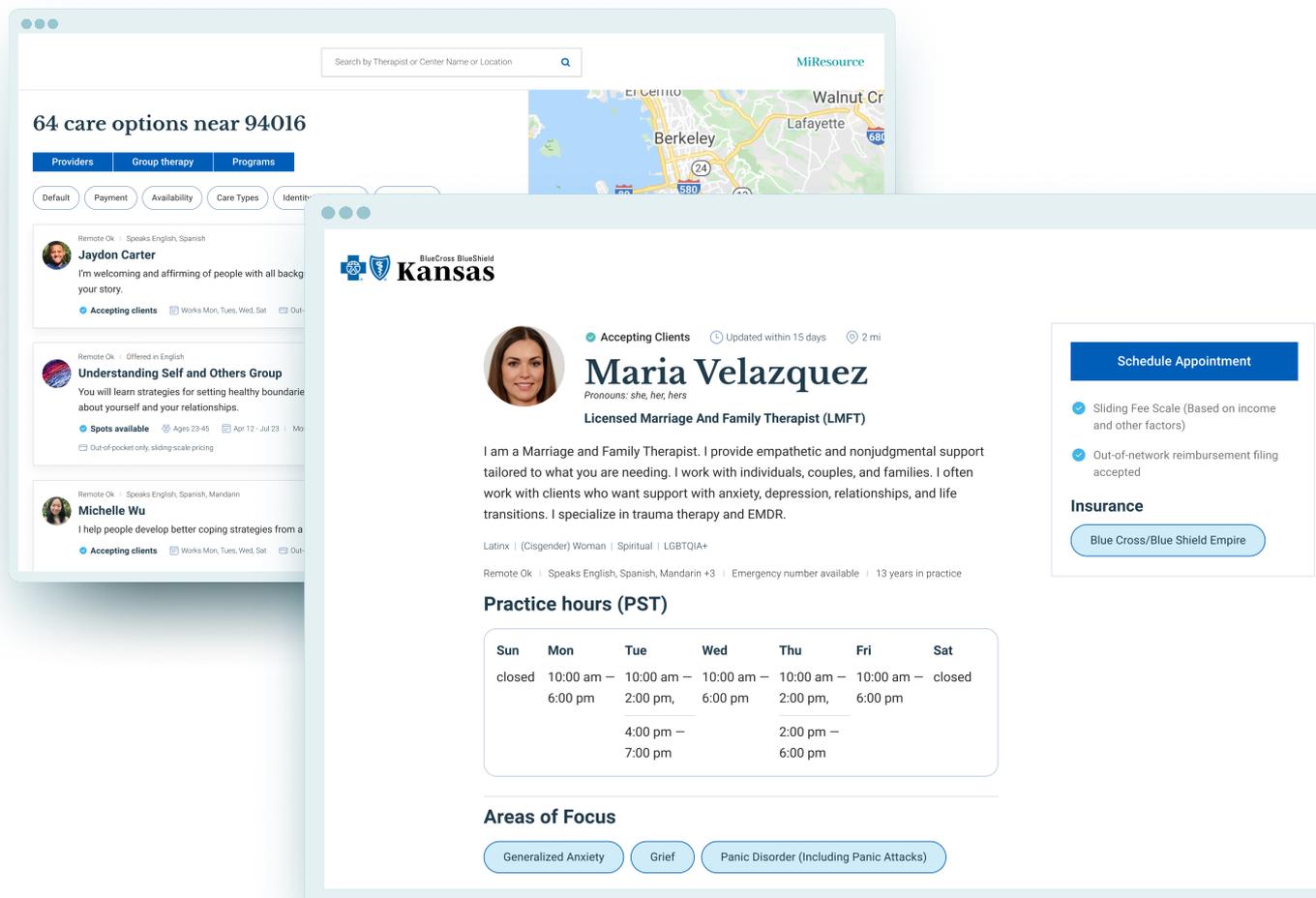


# Introducing MiResource

To create a better member experience when accessing mental health care, Blue Cross and Blue Shield of Kansas (BCBSKS) is excited to announce our partnership with MiResource.

## What is MiResource?

MiResource is a provider search directory that helps guide members through the process of finding the right mental health care. Members will be able to access MiResource to look up in-network mental health care. Create a profile to get referrals.



The screenshot displays the MiResource search interface. At the top, there is a search bar with the text "Search by Therapist or Center Name or Location" and a magnifying glass icon. Below the search bar, it shows "64 care options near 94016". There are tabs for "Providers", "Group therapy", and "Programs". A map on the right shows the area around Berkeley, CA, with markers for Walnut Cr, Lafayette, and Berkeley. Below the map, there are filters for "Default", "Payment", "Availability", "Care Types", and "Identit".

Three provider cards are visible in the search results:

- Jaydon Carter**: Remote OK | Speaks English, Spanish. "I'm welcoming and affirming of people with all backg your story." Accepting clients. Works Mon, Tues, Wed, Sat.
- Understanding Self and Others Group**: Remote OK | Offered in English. "You will learn strategies for setting healthy boundarie about yourself and your relationships." Spots available. Ages 23-45. Apr 12 - Jul 23. Out-of-pocket only, sliding-scale pricing.
- Michelle Wu**: Remote OK | Speaks English, Spanish, Mandarin. "I help people develop better coping strategies from a". Accepting clients. Works Mon, Tues, Wed, Sat.

The detailed profile for **Maria Velazquez** is shown in the foreground:

- BlueCross BlueShield Kansas** logo.
- Profile picture of Maria Velazquez.
- Accepting Clients | Updated within 15 days | 2 mi.
- Maria Velazquez**, Licensed Marriage And Family Therapist (LMFT). Pronouns: she, her, hers.
- Description: "I am a Marriage and Family Therapist. I provide empathetic and nonjudgmental support tailored to what you are needing. I work with individuals, couples, and families. I often work with clients who want support with anxiety, depression, relationships, and life transitions. I specialize in trauma therapy and EMDR."
- Identifiers: Latinx | (Cisgender) Woman | Spiritual | LGBTQIA+.
- Details: Remote OK | Speaks English, Spanish, Mandarin +3 | Emergency number available | 13 years in practice.
- Practice hours (PST)**:
 

Sun	Mon	Tue	Wed	Thu	Fri	Sat
closed	10:00 am – 6:00 pm	10:00 am – 4:00 pm 2:00 pm, 7:00 pm	10:00 am – 6:00 pm	10:00 am – 2:00 pm 2:00 pm, 6:00 pm	10:00 am – 6:00 pm	closed
- Areas of Focus**: Generalized Anxiety, Grief, Panic Disorder (Including Panic Attacks).
- Schedule Appointment** button.
- Insurance: Sliding Fee Scale (Based on income and other factors), Out-of-network reimbursement filing accepted.
- Insurance provider: Blue Cross/Blue Shield Empire.

## How will this benefit you?

- Get more referrals when you have openings that meet your practice's strengths.
- Build referral relationships with in-network primary care providers across Kansas.
- Find higher levels of care for your existing patients.

## How do I sign up?

### Individual providers

Use the unique sign-up link sent to you by email from BCBSKS or email [support@miresource.com](mailto:support@miresource.com) to request your unique sign-up link.

### Group practices

If you are a group practice administrator who has received the unique sign-up links for providers in your group practice, please follow these steps:

1. Forward the unique sign-up links sent to you by email from BCBSKS to each provider.
2. Ask providers to create their own unique profiles with their own email addresses and passwords. It is critical that your group practice's administrative email address is not used. Using an email more than once will be rejected by the system.
3. Let providers know they will receive a confirmation email once their profile is created.
4. Remind providers to keep login information on file for profile updates and access to new features. Providers will soon be able to delegate you as the administrator of their profile.

Note: Providers can list their individual profile while identifying as part of a group or community practice. They can also set their preferred method of contact for members to the group practice's phone and email.

## Support

If you or your providers have any questions regarding their unique sign-up links, please have them email [support@miresource.com](mailto:support@miresource.com) or call 833-229-0233.